



LOMBARDA FILTRI s.r.l.

COSTRUZIONE FILTRI PER APPLICAZIONI INDUSTRIALI E CIVILI

Quality Policy

The Managing Director of Lombarda Filtri srl presents the Company's "Quality Policy":

The Company's competitiveness is given by its ability to satisfy the customers' requests for high quality products and services, through a continuous improvement of Company processes.

Operatively, this concept leads into the procurement of high quality raw materials and components, the adoption of automated production processes and precise checks.

The aim of the Company is to create a strong responsibility for all the operators involved, in order to guarantee ever-greater professionalism in its activities.

In particular, the Company seeks and pursues with determination:

- The Customer satisfaction;
- The Efficiency in procurement and production processes and consequent product reliability;
- The ability to prevent the causes of non-compliance;
- The attention to comply with current laws and regulations;

by means of

- The ability to integrate the requirements of the Quality Management System into its organization;
- The constant pursuit of continuous improvement of relationships with Customers and Suppliers.
- The cultural training of the staff to promote awareness of its importance in the Company context, also through the understanding of the procedures referred to in the Quality Manual.
- The "risk management" applied to the entire organization to ensure business continuity and criticality management.
- The adoption of an "Improvement Plan" to reduce deviations from predetermined objectives.

The Management takes an active role in promoting and guiding all the activities influencing quality, the safety of operators in the workplace, energy savings, the results and efficiency of economic and financial management.

The Management entrusts the Quality Management System Manager with the task of supporting the Quality Policy according to the contents of the ISO 9001 standard through:

- The definition of Corporate Responsibilities;



Certificate number 4543
ISO 9001:2008

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- The indication of the requirements and procedures for the management of the Quality System;
- The constant verification of their adequacy and correct application;
- The identification and analysis of system deficiencies, the issue of Corrective Actions and verification of their implementation and effectiveness over time;
- The monitoring of business processes through the selection of measurable indicators to detect critical issues and define solutions;
- The promotion of a company policy oriented towards the continuous improvement of "Customer Satisfaction";
- The monitoring and collection of process data for their analysis through the "Management Review", which represents the synthesis of significant activities for the Organization;
- The availability of adequate human resources and tools necessary for the development of business processes for the "risk management".

Through its Politics, the Company pursues organizational and commercial development focusing on new products and markets, seeking new technological solutions to be constantly aligned with market indications.

LOMBARDA FILTRI S.R.L.
Ing. Riccardo Romanò

Camnago di Lentate sul Seveso, 30.09.2017



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